

CEDARWOOD

Sportsbar & Grill

www.cedarwooddome.com

Dear Jerold,

July 14, 2008

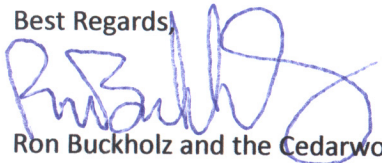
Owning the Cedarwood Bar and Grill was a dream that my wife and I had. Prior to the purchase we knew security would be an important solution to run our business effectively. When asking a friend who they used for security they highly recommended 25/7 Protection. So the day before we decided to turn our dream into a reality we called you. You offered to come out that afternoon to assess our areas of concern. When you came to our location you educated us on how to manage with video facts versus opinions. From the very beginning you were there to help our business maximize its profits and minimize its losses.

During our conversation that day you became aware that my wife and I also own Federal Way Automotive. Being the owner of JGMI Business Solutions, you got a sense of just how busy we really are trying to manage two businesses. Your 25/7 Protection offered us a way to be in two places at once by eliminating the outdated VCR at Federal Way Automotive and replacing it with a DVR in each business. This gave us the freedom to have video management anywhere in the world with high-speed internet access. The bottom line is that money can't buy time. Time with our family, time with our friends and time to do what we love. The fact that we can view both of our businesses from anywhere is priceless.

The "i-checked" system that Josie introduced helps us rest assured that we are not allowing under aged drinking in our bar. My wife and I do not want that kind of reputation for the Cedarwood. Shortly after the "Integrity- Facts VS Opinions" course you presented to our employees, one of them quit. That next month we gained \$12,000 in pure profit by changing the unwanted behaviors and activities alone.

What continues to impress us is that even after a year of having our video management system, you never hesitate to answer any questions when we call. Customer service like yours is hard to find. And we don't know anyone that cares about our businesses like we do. That's why we have such a great appreciation for the way you have handled us as your client. Once again, you kept Cedarwood Bar and Grill protected and I thank you again for the way you conduct your business.

Best Regards,



Ron Buckholz and the Cedarwood Family

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