

John A Reynolds  
J.R.'s Whistle Stop  
Restaurant and Lounge  
22225 Mountain Hwy. E  
Spanaway, WA. 98337  
September 18, 2008

Jerold McGlothlin  
President & CEO  
25/7 Protection  
17750 West Valley Hwy.  
Tukwila, WA 98188

Dear Jerold:

I just wanted to take a few minutes to express my sincere appreciation for a job well done. As you know, I purchased a video security system from your company. Not only am I pleased with the equipment, but I was particularly impressed with the level of service from your team.

The entire process from equipment selection to final installation was very smooth. Your team did an amazing job. Jerold, I appreciate your personal attention with this process. It was clear that you had a good understanding of my specific needs. As a new business owner, it was imperative that I purchased a quality system that was affordable. A system that would be reliable, easy to use and would meet my business security needs long term. The system that you recommended was top-of-the-line and was fairly priced.

Jerold, if my experience is in fact how you treat all of your clients, you can be sure that I'll recommend your company to all of my business associates.

Sincerely,

A handwritten signature in cursive script that reads "John A Reynolds". The signature is enclosed within a large, hand-drawn oval.

John A Reynolds  
J.R.'s Whistle Stop  
Owner / Operator